Comparing Intermedia Unite to Microsoft Teams

The integrated business communications platform you expect, with the service, price and business phone functionality that sets us apart.

All-in-One
Voice, video, chat, file sharing, and more all on one platform

More Phone Features
Over 90+ enterprise-grade business phone system features included

Savings & Support
Better reliability, superior support, all for less

Unite is the all-in-one cloud communications and collaboration platform that powers the way businesses connect and work. Like Microsoft Teams, Unite is voice, video conferencing, chat, file management, and more all in one integrated solution. Only Unite provides essential phone features like integrated SMS, advanced call routing, and contact center that help businesses become more responsive and efficient. Plus, Unite is highly secure and reliable, and comes with local support from easy-to-reach experts. With Unite, you get more – for less.
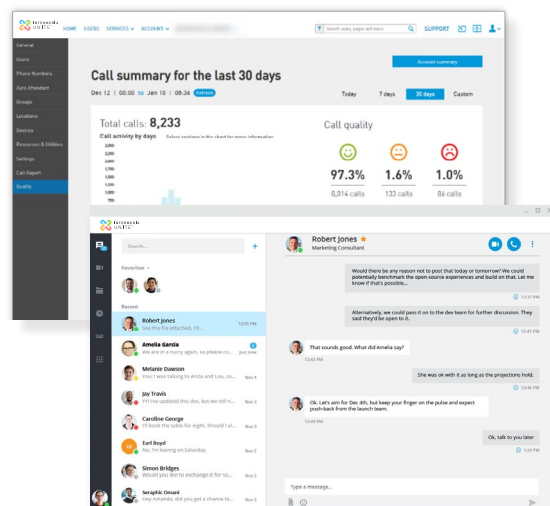
UNITE IS YOUR COLLABORATION HUB
Phone, private and public chat channels, file sharing with backup, and video conferencing ensure users connect and collaborate how they want, wherever they are.

UNITE IS YOUR ADVANCED BUSINESS PHONE SYSTEM
90+ features with integrated business SMS, advanced call routing and analytics, and contact center all available through desktop phones, smartphones, laptops and tablets – built for iOS and Android-enabled devices.

UNITE COMES WITH A FREE DESK PHONE & UNLIMITED DOMESTIC CALLING
Control costs with pre-configured plug and play phones, as well as unlimited calling minutes, for each user.

UNITE VS TEAMS COMMUNICATIONS AND COLLABORATION FEATURES[1]

		Unite	MICROSOFT TEAMS
Superior Cloud-Based Phone System	**VOICE/PHONE SYSTEM**		
	Business phone system	●	◐
	Contact Center	●	○
	Free Desk Phone	●	○
	Business SMS	●	○
	3RD Party Integrations	●	◐
	Included Domestic Minutes	●	◐
	Receptionist / Auto Attendant Support	●	◐
	Analog Device Support	●	○
	Hold, Park, Transfer, 3-Way Call	●	●
	BLF, Remote Call Pickup	●	○
	Outlook Click to Call	●	●
	Voicemail	●	◐
	Call Queuing	●	◐
	Advanced Hunt Groups	●	◔
	QoS Reporting	●	●
	Reporting & Analytics	●	◐
	Phone Options and Management		
Support from Local Experts	**SUPPORT**		
	Service/Reliability SLA	●	◐
	Support	●	◐
	Onboarding and Setup	●	◐
The Collaboration and Integration Businesses Need	**PRODUCTIVITY & COLLABORATION**		
	Online Meeting	◔	◔
	Instant Messaging	◔	●
	Notes and Tasks	◔	◔
	Ransomware File Protection	●	◔
	File Backup/Restore	●	◔
	Microsoft Integration	◐	●
	CRM Integration	●	◔

1. Results based on comparison of included features as of April 1, 2021. All other trademarks are the property of their respective owners Information is this publication is accurate as of (4/30/21)"

QUESTIONS? CONTACT US TODAY!

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